

Useful Information



Contact Us

For any enquiries or questions please click the 'contact us' page and fill out the form with as much detail as possible.

FAQ's

Custom Orders

Please write a detailed description of your bespoke order before you add to your basket! This may include your colour scheme, any gold/silver/copper leaf elements and/or the style such as a marble effect.

Resin Care

All resin products must be hand washed with dish soap and warm water.
Suitable for food | Waterproof | Heat resistant up to 60°C

Can I amend my order?

When made to orders are placed, you have 4 days to amend or cancel. After 4 days we will have already started your order.

Where is my order?

Orders that are marked as 'Made to Order' take 3-5 weeks to make. Orders that are marked as 'Ready for Shipment' are shipped within 2 days.



Delivery & Returns

Parcels are shipped via Hermes Standard Delivery. You can expect your item to arrive between 2-4 working days.

Track your parcel

Once items are dispatched, you will receive an email from Hermes with a tracking number. Please be sure to use your correct email at checkout.

UK Shipping fees

Small items £3 | Medium items £5 | Large items £6

No Refunds

If the items are damaged through transit we can offer compensation by remaking the order and you can expect the order to arrive according to standard turn out time.