

Useful Information



Contact Us

For any enquiries or questions please click the 'contact us' page and fill out the form with as much detail as possible.

? FAQ's

Custom Orders

Please write a detailed description of your bespoke order before you add to your basket! This may include your colour scheme, any gold/silver/copper leaf elements and/or the style such as a marble effect.

Resin Care

All resin products must be hand washed with dish soap and warm water.
Suitable for food | Waterproof | Heat resistant up to 60°C

Can I amend my order?

When made to orders are placed, you have 4 days to amend or cancel. After 4 days we will have already started your order.

Where is my order?

Orders that are marked as 'Made to Order' take 3-5 weeks to make. Orders that are marked as 'Ready for Shipment' are shipped within 2 days.



Delivery & Returns

Parcels are shipped via Hermes Standard Delivery. You can expect your item to arrive between 2-4 working days.

Track your parcel

Once items are dispatched, you will receive an email from Hermes with a tracking number. Please be sure to use your correct email at checkout.

UK Shipping fees

Small items £3 | Medium items £5 | Large items £6

No Refunds

If the items are damaged through transit we can offer compensation by remaking the order and you can expect the order to arrive according to standard turn out time.